

## **BUFFALO OUTDOOR CENTER**

### RV Campground Etiquette Policies

Thank you for observing these guidelines while RVing with us. Should you have questions regarding them, simply call us at 870-861-5514.

*Our goal is to provide a high quality RV camping experience within a peaceful scenic setting. Thank you for helping us accomplish this goal. We do, however, reserve the right to terminate your stay (and without refund) should we feel your presence detracts from the enjoyment or safety of other guests.*

#### **RV CAMPGROUND ETIQUETTE POLICIES**

**CAMPFIRES:** Because of our RV campground's proximity to the national park, log / wood campfires are **NOT** permitted at RV sites nor anywhere within the RV campground. You may, however, enjoy a portable liquid fuel campfire, such as one fueled by propane.

**TENTS:** Our RV campground is for RVs only. Tent camping is available nearby within the National Park. Our staff will be happy to assist you with tent camping information.

**FIREARMS AND FIREWORKS:** No discharging of firearms or firework activity is allowed within the RV campground or anywhere else on BOC property.

**DRIVE SLOW:** As you know, an RV campground is a busy place, such as children playing, people walking pets, etc. It is imperative that you drive slow within the campground. Any fast or unruly driving will be determined under our sole discretion.

**ADDITIONAL VEHICLES:** Each site may have up to 2 vehicles in addition to your RV at any given time. Additional parking is available for day visitors by the bathhouse. PLEASE DO NOT PARK ON THE GRASS.

**DAY VISITORS:** Visitors must register at our office and obtain a Day Visitor's Pass. Day visitors must adhere to all campground rules and leave the campground by 10:00 PM.

**PETS:** Up to 3 pets are welcome to stay with you at your RV campsite. Pets must be on a leash at all times when outside of your RV. Pet waste must be immediately picked up whether within the RV campground or on the walking trail. Pet waste bags are available near the bathhouse. Pet fences are not permitted at campsites nor within in the campground. Do not leave a tethered dog unattended. Good behavior is required. A dog that barks excessively or exhibits aggressive behavior will be asked to leave the campground, along with the owner(s). A refund is not available with site dismissal.

**Rottweilers, pit bulls, dobermans, German shepherds, chows and wolf hybrids are not permitted.** Service animals are an exception to this breed exclusion policy; however, leash and behavior rules apply.

**EXOTIC PETS:** Exotic animals will be determined under our sole discretion. An exotic pet **MUST** be pre-approved by us before it will be allowed into the campground. Please let us know when making your reservation if you plan to travel with a pet that is not a dog or cat.

**\*\*Please Note:** Pets are not allowed on National Park Service trails. However, pets are allowed on leashes in National Park Service campgrounds. Or, if you are floating the Buffalo River, your pet may ride with you in the boat without wearing a leash. Pets are, however, permitted on trails within the National Forest. Please ask our staff for directions to this area.\*\*

**WIND ADVISORY:** Our RV campground can be a breezy/windy location. PLEASE RETRACT OR SECURE YOUR AWNING BEFORE LEAVING YOUR SITE AS WELL AS AT BEDTIME.

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**EVACUATION PLAN:** Should threatening weather arise, take cover immediately in the campground's bathhouse, preferably in a shower stall. Or, you are welcome to come to the BOC store in Ponca during business hours and take cover. BOC Store / Office Hours: 8:00 AM - 6:00 PM, March - October and 8:00 AM - 5:00 PM, November - February.

**POWER SURGES:** Due to our rural location, it is not uncommon for Carroll Electric Cooperative to have momentary service interruptions. Therefore, we strongly recommend the use of a power surge protector when connecting your RV to the pedestal.

**FOOD SCRAPS:** Do not dispose of food scraps, cooking oil, etc., within the campground and on surrounding property. These items belong in your personal trash.

**TRASH:** Trash will be picked up twice daily, at 10:00 AM and 4:00 PM. Please place trash out behind your RV for pick up.

**CLOTHESLINES:** Clotheslines or hanging laundry is not permitted at sites.

**NO VEHICLE WASHING:** Because the campground is located on watershed land adjacent to the National Park, the washing of RVs or other vehicles is not permitted. Thank you for joining us in helping preserve the pristine water of the Buffalo National River.

**RECREATIONAL VEHICLES:** ATVs/dirt bikes/golf carts or other motorized recreational vehicles are not to be used within the RV park or anywhere on BOC property.

**QUIET HOURS:** 10:00 PM-7:00 AM

**GENERATORS:** Use of a generator is not permitted. Please however, let us know if you are experiencing power issues.

**SMOKING:** Smoking is permitted at your specific campsite. SMOKING IS NOT PERMITTED anywhere else within the campground, including the bathhouse/laundry. Cigarette butts should be properly extinguished and placed in your trash. DO NOT TOSS CIGARETTE BUTTS ONTO THE LAWN OR THE PRIVATE PROPERTY SURROUNDING THE CAMPGROUND.

**ADULT BEVERAGES:** Thank you for drinking responsibly within the campground. Please know that unacceptable, alcohol-induced behavior will not be tolerated and may result in the termination of your stay without refund.

**RV PARKING AT CABINS/LODGE:** RVs are not permitted to drive to our cabins due to limited space, uneven terrain, and tight turning quarters.

**CAMPGROUND ISSUES:** If our RV campground or bathhouse is in need of service, please call our office at 870-861-5514. We are available 8:00 AM - 6:00 PM during March-October and 8:00 AM - 5:00 PM during November-February.

**CELL PHONE SERVICE:** Due to our campground's mountainous location you may find that cell service is unpredictable. Carriers such as AT&T and Verizon tend to offer stronger service in this region. Bottom line: cell service at the campground is never guaranteed. Please note that a public telephone is not available within the campground.

**CABLE SERVICE:** Due to our remote location, cable service is unavailable in the campground.

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**LOST & FOUND:** We keep lost-and-found items at our office in Ponca for 30 days, post departure. We are happy to return items to you by USPS; a valid credit card number will be needed to pay for packaging and shipping charges.

**GROCERIES/RV SUPPLIES:** Buffalo Outdoor Center's store/office offers many of the basic groceries, personal items and clothing that guests routinely need during a stay. We also carry commonly needed RV-related items such as sewer hose, DEF fuel additives, and RV-friendly toilet paper. Also, there are grocery, retail, and clothing stores, in Harrison, AR., located about 30 minutes north of Ponca. Nearby Jasper (about 14 miles from Ponca, via Hwy 74) also has a grocery store.

**DAMAGE CHARGES:** Buffalo Outdoor Center reserves the right to charge your credit card for stolen items or damages to the BOC property. If something is out of sorts when you check in, it is your responsibility to advise the Buffalo Outdoor Center staff promptly or, if checking in after office hours, notify us immediately the following morning. In turn, we will respond as promptly as possible to correct the issue.

**EMERGENCY NUMBERS WHILE AT BOC:**

- 911 for any life-threatening situation
- BOC Store / Office #: 870-861-5514 during regular business hours (Store / Office Hours: 8:00 AM - 6:00 PM, March - October | 8:00 AM - 5:00 PM, November - February)
- Hospital: North Arkansas Regional Medical Center in Harrison, AR, is located about 30 minutes from Ponca to the north. The phone # is: 870-414-4000. Street address- 620 North Main, Harrison, Ar. 72601.

**THE OUTDOOR ENVIRONMENT:**

- BOC is located in a remote and richly scenic natural area, which is limited in services and population.
- Inherent risks are associated with outdoor living and activities in an area such as ours, including but not limited to snakebite, insect bites, poisonous plant rashes, falling overhead objects (such as tree limbs and rocks) and bluffline edges from which you can fall. Some of these risks can cause permanent injury and even be fatal. **STAY AWAY FROM BLUFFLINE EDGES. DO NOT APPROACH OR FEED WILDLIFE.** Acquainting yourself with the visual characteristics and habitats of poisonous or harmful plants and creatures of the Ozark Mountains prior to arrival is a prudent safety measure. Your local library, bookstore or online search browser should be of help.
- Deer, elk and other creatures frequently cross the roads---especially at night---so please be on the lookout for them when driving.

*Rates, terms, policies and other information contained in this document  
are subject to change without notice.*

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